



CONSUMER COMPLIANT REPORT

West Virginia Department of Agriculture
Regulatory and Environmental Affairs Division
Charleston, WV 25305
Walt Helmick, Commissioner

Date: _____ Time: _____

Complainant's Full Name: _____ Telephone: _____

Address: _____ Zip Code: _____

Email (if available) _____

Brand Name of Product: _____ Date Purchased: _____

Manufacturer's Name & Address: _____

Retail Store Name & Address: _____

Lot No. or Other Codes: _____

If you require further space to thoroughly answer the following items, please use page two of this report.

Describe Defect:

If contacted, store owner/management's response:

Names of personnel and divisions/agencies who are already working on the situation:

Summary:

Samples already collected or planned for collection:

Does a quarantine/embargoes need to be initiated?

Consumer Compliant Form
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Resolution/Summary of Findings:

Your completion of the above will help us to compile composite data which may be used in action against a production lot. The following procedure will usually trigger response from the manufacturer/processor:

- (1) Contact the manufacturer directly. Provide all the data listed above. The manufacturer may request the specimen to use in its investigation. Your cooperation is helpful.
- (2) Return the product to your selling dealer. They will usually refund your cost or replace the product. Ask them to relay your complaint to their supplier.

Name of person completing form: _____ Date: _____

COMPLETE THIS FORM AND E-MAIL OR FAX TO: Chad Linton, Assistant Director (Clinton@ag.wvda.us) or Herma Johnson, Director (hjohnson@wvda.us) Fax: 304-558-3594 Office: 304-558-2227. WVDA will complete the shaded areas.

Resolution/Summary of Findings: